

Complaint Procedure

The University is committed to following the procedures for processing grievances as stated in Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. Virginia State University, Policy # 105, Americans with Disabilities Accessibility Policy is in place to support the enforcement and compliance of these procedures. Qualified students with disabilities who feel that they have been denied appropriate accommodations are encouraged to contact the Virginia State University's 504/ADA Coordinator, Office of Human Resources, P.O. Box 9412, Petersburg, Virginia 23806, (804) 524-5085. Upon notification of a discrimination complaint, the University shall take prompt and appropriate action for resolution. The use of informal means to resolve nondiscriminatory issues within the Students with Disabilities Program is encouraged.