

## **Virginia State University**

### Annual Assessment Report -Academic Programs

Assessment Year: Fall 2020-Spring 2021, Mid-Year Report

Academic Department: Counselor Education Degree Program: Master of Education

Department Chair : Report Submitted by: Dr. Victoria McLaughlin

Competency Area	Student Learning Outcome	Means/ Tools of	Results	Use of Results/Action
CACREP Standards	Key Performance Indicators	Assessment & Criteria	1100 0110	Plan for Improvement**
	Describe what the student will KNOW,	Tool: Instrument used to collect	Actual Results based on	Indicate what will be done
	be able to DO, and VALUE as a result	student data, i.e. Student	student performances	with the information
	of their matriculation.	Portfolio, Project, Exams,	Percentage of students that	attained. Describe how this
		Survey, Internship, Practicum,	achieved the passing score.	information will be used to
		Thesis/Dissertation, etc.		make changes to improve
	Include the Action Verb + Learning		Analysis/Interpretation: All	your program
	Content Area + Criteria/Condition	Method: How will students'	additional related findings	If necessary what additional
	(See Guide)	accomplishments or success be	should also be included.	actions/steps that will be
		determined?	Was the Criteria Met? Yes or	, .
		The use of a Rubric or Matrix to assess specific knowledge	No	taken to bring about the
		gained or skill attainment)	NO .	needed improvements
CACREP Standard 1:	PLSLO 1) Students of the program	<b>Tool:</b> Knowledge assessment:	Actual Results based on	Use of Results/Action
	will develop a versatile professional	Ethical Dilemma Final	student performances	Plan for Improvement
Professional	identity of ethical service and	Research Assignment	DIRECT ASSESSMENT:	Tian for improvement
Counseling	advocacy/justice (CACREP 2.F.1. b, e,	(COUN524 Professional	DINEOT HODEON-IENT	DIRECT ASSESSMENT
Orientation &	i).	Orientation & Ethical	80% (4 students) of the total	DIRECT ASSESSMENT
Ethical Practice		Practice). Students will	enrolled in the course (n=5)	n 1. 1 .1 1 1 1 .
(CACREP 2.F.1.a-m)		produce both a written report	achieved a rating of two or	Faculty decided to include in-
(CACKET 2.1.1.4 III)		on an ethical dilemma from a	higher on a four-point scale	class experiential learning opportunities leading into the
		peer reviewed article and a	for this PLSLO.	final project. Faculty agreed
		formal poster presentation to		that it will enable students to
		be presented at the annual	Analysis/Interpretation:	have all the needed
			111101, 515, 111001 procuedoni	1

Virginia Graduate Research Initiative (VGRI) conference.

The ethical practice competency measured using the COUN524 rubric included multiple professional roles and functions, advocacy, and ethical standards for the counseling profession.

Method: Rubric—Assess students' performance using an evaluation rubric. The Ethical Dilemma Final Research Assignment will measure the level of students' knowledge of ethical practice.

**Criterion:** 75% of students will achieve a rating of two (2) or higher on a four-point scale on the Ethical Dilemma Final Research Assignment.

One student earned a score of 1 on a four-point scale. An indepth analysis of the results shows that one student performed poorly on the assessment because he did not provide all the information he needed to adequately complete the assessment. The remaining four students earned scores of 4 on a four-point scale for ethical practice.

**Criterion Met: Yes** 

information to adequately complete the assessment, and support student engagement for the total duration of the course.

This will enable subsequent students to demonstrate knowledge of each criterion required for PLSLO 1 for ethical practice by Earning the rating of 2 or higher on the four-point scale.

Tool: Knowledge assessment: Experiential Learning Project (COUN553 Multicultural Counseling). Advanced candidates will articulate synthesis of increased understanding of cultural self and society and relate this insight to opportunities to advocate for social justice.

Method: Rubric

 $\label{eq:criterion: Score of two (2) on } \textbf{Criterion: Score of two (2) on }$ 

rubric items

# Actual Results based on student performances DIRECT ASSESSMENT:

100% (6 students) of the total enrolled in the course (n=6) achieved a rating of four out of four on a 4-point scale for this PLSLO.

#### Analysis/Interpretation:

100 % of students enrolled in COUN553 met criteria by earning scores at or above two on a 4-point scale. 100% of students earned scores of four

# Use of Results/Action Plan for Improvement

#### **DIRECT ASSESSMENT**

Faculty decided to improve student-learning outcomes in subsequent classes by requiring students to submit outside assignments earlier in the semester. Students will select cultural experiences prior to mid-term which will be due before the last week of class. Additional experiential assignments on multicultural awareness, cultural diversity and multicultural

			on a 4-point scale for ethical practice.  Criterion Met: Yes	competencies will be added to the curriculum and rubric.  This will enable subsequent students to demonstrate knowledge of each criterion required for PLSLO 1 for ethical practice by Earning the rating of 2 or higher on the four-point scale.
		Tool: Skill assessment: Justified Treatment Plan Final Project using ethical decision- making model and theoretical orientation (COUN529 Theories of Counseling). Advanced candidates will use ethical decision-making model to justify selection of theoretical model in treatment plan development for case study as well as articulate rationale behind selection and construction of professional identity and theoretical orientation.  Method: Rubric  Criterion: Score of two (2) on rubric items	Actual Results based on student responses INDIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT
CACREP Standard 2: Social & Cultural Diversity (CACREP 2.F.2.a-h)	PLSLO 2) Advanced candidates of the program will develop a comprehensive cultural identity that facilitates delivery of culturally competent, model-driven counseling services (CACREP <b>2.F.2.b, d).</b>	Tool: Knowledge assessment, Final Experiential Learning Project (COUN553 Multicultural Counseling): Advanced candidates will advocate for social justice in a process exercise and written report.  Method: Rubric	Actual Results based on student performances DIRECT ASSESSMENT:  Analysis/Interpretation:	Use of Results/Action Plan for Improvement DIRECT ASSESSMENT

<b>Criterion:</b> Score of two (2) on rubric items	Criterion Met:	
Tool: Skill assessment: Justified Treatment Plan Final Project (COUN529 Theories of Counseling). Advanced candidates will articulate their justification for theory selection based on client presentation and cultural congruence.  Method: Rubric  Criterion: Score of two (2) on		
rubric items		
Tool: Knowledge assessment: Genogram Presentation (COUN555 Marriage & Family Systems). Advanced candidates will write and	Actual Results based on student responses INDIRECT ASSESSMENT:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT
present on the themes observed in their genogram, and how their heritage, attitudes, beliefs, understandings, and	Analysis/Interpretation:	
acculturative experiences impact their counseling identity.	Criterion Met:	
Method: Rubric  Criterion: Score of two (2) on rubric items		

CACDED Chandand 2	PLSLO 3) Advanced candidates of the	<b>Tool:</b> Knowledge assessment:	Actual Results based on	Han of Dogulta / Astion
CACREP Standard 3:	program will incorporate treatment	Biography Case Study Final	student performances	Use of Results/Action
Human Growth &	modalities informed by individual	Project (COUN528 Human	DIRECT ASSESSMENT:	Plan for Improvement
Development	and family developmental stages that	Growth & Development):	DIRECT ASSESSMENT:	DIRECT ASSESSMENT
(CACREP 2.F.3.a-i)	also address trauma and crisis	Conducted in increments		DIRECT ASSESSMENT
	(CACREP 2.F.3.a, g).	across the course according to		
		the text where advanced	Analysis/Interpretation:	
		candidates reflect on each		
		stage of life for their case, and		
		relate this insight to their counseling identity.		
		counseling identity.	Criterion Met:	
		Method: Rubric		
		<b>Criterion:</b> Score of two (2) on rubric items		
		Tool: Skill assessment, Case Study Project (COUN555 Marriage & Family Systems): Project discusses family's lifespan as well as family therapy theories that are stage appropriate.		
		Method: Rubric		
		<b>Criterion:</b> Score of two (2) on rubric items		
		<b>Tool:</b> Knowledge assessment: Crisis Event Paper (COUN540 Trauma Informed Care &	Actual Results based on student responses	Use of Results/Action Plan for Improvement
		Crisis Intervention) that	INDIRECT ASSESSMENT:	INDIRECT ASSESSMENT
		applies a crisis intervention model, potential resources, and identifies potential issues across the lifespan.	Analysis/Interpretation:	
		Method: Rubric	Criterion Met:	
		<b>Criterion:</b> Score of two (2) on		
		rubric items		

CACREP Standard 4: Career Development (CACREP 2.F.4.a-j)	PLSLO 4) Advanced candidates of the program will select and utilize career assessment tools, and use model-driven plans for career decision-making (CACREP 2.F.4.a, i).	Tool: Knowledge assessment: Career-Center Development Final Project (COUN527 Career Development & Counseling). Advanced candidates will develop a career-center development plan, complete with a budget for the department, resources to include computers, subscriptions for assessments that target different populations. Advanced candidates will incorporate 6 elements: Philosophy of career counseling, career counseling roles and functions, career counseling competencies, career counselor credentials, theoretical perspectives, and models of career development.  Method: Rubric  Criterion: Score of two (2) on rubric items	Actual Results based on student performances DIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement DIRECT ASSESSMENT
		Tool: Knowledge assessment: Career Case Study Project (COUN526 Measurement & Appraisal in Counseling). Advanced candidates will locate two career assessment tools, report on instrument development and target population, and use basic statistical understanding to discern which instrument is best for the case study and which career model the assessment tool best aligns with.	Actual Results based on student responses INDIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT

		Method: Rubric  Criterion: Score of two (2) on rubric items		
CACREP Standard 5: Counseling & Helping Relationships (CACREP 2.F.5.a-n)	PLSLO 5) Advanced candidates of the program will demonstrate competency in arrangement and execution of evidenced-based practices for	Tool: Skill assessment: Justified Treatment Plan Project (COUN529 Theories of Counseling). Based on one case, advanced candidates will develop two treatment plans using two different theoretical	Actual Results based on student performances DIRECT ASSESSMENT:  Analysis/Interpretation:	Use of Results/Action Plan for Improvement DIRECT ASSESSMENT
	the duration of the therapeutic relationship (CACREP 2.F.5.a, g, j, l).	models. Advanced candidates will use peer-reviewed research to support interventions chosen, and provided written description of decision-making process that justifies selection of theories for the case.	Criterion Met:	
		Method: Rubric  Criterion: Score of two (2) on rubric items		
		Tool: Skill assessment: Role-Play (COUN530 Techniques of Counseling). Advanced candidates will provide taped role-plays demonstrating skill in delivery of Columbia Suicide Screening Scale, rapport-building, and interviewing at both crisis and post-crisis stages. Advanced candidates will also provide a structured written report assessing strengths and weaknesses of their taped role-play performance.  Method: Rubric		

Criterion: Score of two (2) on rubric items  Tool: Knowledge assessment: Suicide Intervention Plan Project (COUN540 Trauma Informed Care & Crisis Intervention). Advanced candidates will assess a case study reflecting an actively suicidal client. Advanced candidates will develop a step-by-step intervention plan through writing and taped role-playing.  Method: Rubric	Actual Results based on student responses INDIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT
Criterion: Score of two (2) on rubric items  Tool: Skill assessment: Internship Site Supervisor Evaluation (ISSE) (COUN549 Internship in School Counseling). Advanced School Counseling candidates will demonstrate competence in essential counseling skills during their clinical internship.  Method: Rubric  Criterion: Score of two (2) on rubric items		

		Tool: Skill assessment: Internship Site Supervisor Evaluation (ISSE) (COUN537 Internship in Clinical Mental Health Counseling). Advanced CMHC candidates will demonstrate competence in essential counseling skills during their clinical internship.  Method: Rubric  Criterion: Score of two (2) on rubric items		
CACREP Standard 6: Group Counseling & Group Work (CACREP 2.F.6.a-h)	PLSLO 6) Advanced candidates of the program will demonstrate competency in arrangement and execution of practices applicable to multiple group types for the duration of the therapeutic process (CACREP 2.F.6.b, e, f).	Tool: Skill assessment: Group Development Plan Project (COUN559 Group Procedures in School Counseling). Advanced School Counseling candidates will formulate a five-session group design including assessments, recruiting, screening, selecting members, and using pre- and post-tests.  Method: Rubric  Criterion: Score of two (2) on rubric items  Tool: Skill assessment: Group Development Plan Project (COUN558 Group Procedures in Clinical Mental Health Counseling). Advanced CMHC candidates will formulate an eight-session group design that includes assessments, recruitment, screening & selecting members as well as developing a curriculum.	Actual Results based on student performances DIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement  DIRECT ASSESSMENT

		Method: Rubric  Criterion: Score of two (2) on rubric items		
		Tool: Knowledge assessment: Experiential Learning Assignment (COUN554 Diagnosis & Treatment of Addictive Behaviors).	Actual Results based on student responses INDIRECT ASSESSMENT:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT
		Advanced candidates will observe and analyze open, peer-operated support groups, and provide a written report	Analysis/Interpretation:	
		on their observations of group arrangement and execution.	Criterion Met:	
		Method: Rubric		
		<b>Criterion</b> : Score of two (2) on rubric items		
CACREP Standard 7: Assessment & Testing (CACREP	PLSLO 7) Advanced candidates of the program will demonstrate best practices in	Tool: Knowledge assessment: Instrument Comparison Final Project (COUN526 Measurement & Appraisal in	Actual Results based on student performances DIRECT ASSESSMENT:	Use of Results/Action Plan for Improvement DIRECT ASSESSMENT
2.F.7.a-m)	selecting, administering, and interpreting results of the assessments for therapeutic purposes (CACREP 2.F.7.e, f, h).	Counseling). Students will select two different assessment tools for a single construct (ie, Depression, Self-Efficacy, etc.), and compare the statistical indicators of strengths and limitations from	Analysis/Interpretation:	DIRECT ASSESSMENT
		Mental Measurements Yearbook. Advanced candidates will select a preferred assessment for use based on populations served, and identify how assessment results would be incorporated into treatment planning.	Criterion Met:	

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		Method: Rubric		
		<b>Criterion:</b> Score of two (2) on		
		rubric items		
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		<b>Tool:</b> Skill assessment: Diagnostic Case Study Final		
		Project (COUN533 Abnormal		
		Behavior & Psychopathology).		
		Advanced candidates will articulate in writing how the		
		information provided in the		
		case justifies the diagnostic		
		conclusion, based on DSM-V criteria.		
		Criteria.		
		Method: Rubric		
		Criterion: Score of two (2) on		
		rubric items		
		<b>Tool:</b> Skill assessment: Research Proposal Project—	Actual Results based on student responses	Use of Results/Action Plan for Improvement
		Literature review (COUN550	INDIRECT ASSESSMENT:	Plan for improvement
		Research Design, Methods &		INDIRECT ASSESSMENT
		Evaluation). In their literature review for their research		
		proposal, advanced candidates	Analysis/Interpretation:	
		will articulate statistical		
		reasoning behind use of peer-		
		reviewed results supporting their chosen research	Criterion Met:	
		problem.		
		Method: Rubric		
		Mediou. Nubile		
		Criterion: Score of two (2) on		
		rubric items		
CACREP Standard 8:	PLSLO 8) Advanced candidates	<b>Tool:</b> Knowledge assessment:	Actual Results based on	Use of Results/Action
Research & Program	of the program will competently	Research Proposal Project	student performances	Plan for Improvement
		(COUN550 Research Design,	DIRECT ASSESSMENT:	_

Evaluation (CACREP 2.F.8.a-j)	select research methodologies and analyze results for use in counseling (CACREP 2.F.8.f, i).	Methods & Evaluation). Advanced candidates will demonstrate knowledge of the research proposal process by constructing a literature review and research design (Quantitative, Qualitative, Mixed-Methods) for a topic that will further the field of counseling. Advanced candidates will interpret and critique results of statistical data from peer-reviewed sources supporting their chosen research problem and articulate methodology for their proposed research design.  Method: Rubric  Criterion: Score of two (2) on rubric items	Analysis/Interpretation:  Criterion Met:	DIRECT ASSESSMENT
		Tool: Skill assessment: Analysis of Assessment Outcomes Reflection (COUN526 Measurement & Appraisal in Counseling). Advanced candidates will report on their interpretation of sample assessment outcomes, how this would influence treatment planning, and how they would explain these outcomes to a client and/or client's family members.  Method: Rubric  Criterion: Score of two (2) on rubric items	Actual Results based on student responses INDIRECT ASSESSMENT:  Analysis/Interpretation:  Criterion Met:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT

CACREP Standard 5-	PLSLO 9) Advanced CMHC	<b>Tool:</b> Knowledge assessment: Agency Setting Analysis Paper	Actual Results based on student performances	Use of Results/Action Plan for Improvement
<b>C:</b> Clinical Mental Health Counseling	candidates of the program will demonstrate competency	(COUN536 Foundations of	DIRECT ASSESSMENT:	•
(CACREP 5.C.1-3)	through practice and articulation of comprehensive services delivered across continuums of care in	Mental Health/ Agency Counseling). Advanced candidates will analyze a CMHC agency setting and ask structured interview questions to a licensed	Analysis/Interpretation:	DIRECT ASSESSMENT
	community agency settings	therapist within that		
	(CACREP 5.C.2.b, 2.c, 3.b).	organization:  1) What are the needs of the community/ agency the therapist is working in  2) What are the barriers to providing client needs  3) What are the specific populations that are seen in that agency  4) What is their referral process  5) What are their termination practices  Method: Rubric  Criterion: Score of two (2) on	Criterion Met:	
		rubric items  Tool: Skill assessment: Case		
		Study/ Taped Role-Play project (COUN556 Play Therapy). Students will identify childhood disorders and demonstrate developmentally appropriate		
		play therapy skills with materials which include sand tray, puppets, bibliotherapy, and creative arts through taped role play.		

	Method: Rubric		
	Method: Nubi it		
	Criterion: Score of two (2) on		
	rubric items		
	Tool: Skill assessment:		
	Diagnostic Case Study Final		
	Project (COUN533 Abnormal		
	Behavior & Psychopathology).		
	Based on case study details, students will determine DSM-		
	V diagnosis and develop an		
	evidence-based treatment		
	plan to address the selected		
	diagnosis.		
	Method: Rubric		
	<b>Criterion:</b> Score of two (2) rubric items		
	rubric items		
	Tool: Skill and Knowledge	Actual Results based on	Use of Results/Action
	assessment: Portfolio Final	student responses	Plan for Improvement
	Project (COUN570 Practicum	INDIRECT ASSESSMENT:	•
	in Clinical Mental Health Counseling (CMHC)).		INDIRECT ASSESSMENT
	Advanced CMHC candidates		
	will collect documentation	Analysis/Interpretation:	
	verifying training in specified		
	knowledge and basic skill sets reflecting synthesis of training		
	and readiness for internship	Criterion Met:	
	field training.		
	Method: Rubric		
	Method: Kubric		
	Criterion: Score of two (2) on		
	rubric items		

CACREP Standard 5- G: School Counseling (CACREP 5.G.1-3)	PLSLO 10) Advanced School Counseling candidates of the program will implement comprehensive counseling skill	Tool: Skill assessment: Internship Site Supervisor Evaluation (ISSE) (COUN537 Internship in Clinical Mental Health Counseling (CMHC)). Advanced CMHC candidates will demonstrate counseling skill competency through practice and articulation of comprehensive services delivered across continuums of care in community agency settings.  Method: Rubric  Criterion: Score of two (2) on rubric items  Tool: Knowledge assessment: Comprehensive School Counseling Final Project (COUN523 School Counseling & Leadership (PreK-12)).	Actual Results based on student performances DIRECT ASSESSMENT:	Use of Results/Action Plan for Improvement DIRECT ASSESSMENT
	sets that appropriately address the versatility of P-12 school counseling roles performed (CACREP 5.G.1.b, 2.b, 3.b, 3.c).	Advanced candidates will develop a comprehensive school counseling program using the four components of the ASCA Counseling Model: Foundation, Management, Delivery, & Accountability.	Analysis/Interpretation:  Criterion Met:	
		Method: Rubric		
		<b>Criterion:</b> Score of two (2) on rubric items		
		Tool: Knowledge assessment: School Counselor Interview Assignment (COUN557 Classroom Management & Technology). Advanced school counseling candidates will collect feedback from school		

counselors currently in the field regarding their use of theories, technology, and classroom set up/ transition skills and classroom management skills to support overall student learning.  Method: Rubric  Criterion: Score of two (2) on rubric items		
Tool: Knowledge assessment: Developmentally Appropriate Treatment Plan Project (COUN532 Counseling Children & Special Populations). Advanced school counseling candidates will develop a treatment plan based on a DSM-V disability, and identify developmentally appropriate interventions to support success in school.		
Method: Rubric  Criterion: Score of two (2) on rubric items		
Tool: Knowledge and skill assessment: Portfolio Final Project (COUN538 Practicum in School Counseling). Advanced school counseling	Actual Results based on student responses INDIRECT ASSESSMENT:	Use of Results/Action Plan for Improvement INDIRECT ASSESSMENT
candidates will collect documentation verifying training in specified knowledge and basic skill sets reflecting synthesis of training and readiness for internship field training.	Analysis/Interpretation:  Criterion Met:	

Method: Rubric	
Criterion: Score of two (2)	
rubric items	
<b>Tool:</b> Skill assessment: Internship Site Supervisor	
Evaluation (ISSE) (COUN549 Internship in School	
Counseling). Advanced School	
Counseling candidates will demonstrate counseling skill	
competency through practice and articulation of	
comprehensive services delivered across continuums	
of care in community agency	
settings	
Method: Rubric	
<b>Criterion:</b> Score of two (2) on rubric items	
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<sup>\*\*</sup>The use of results/action plan from this year should be reflected in the next year's assessment report to validate your continuous improvement efforts