



# Virginia State University Board of Visitors

**Technology Services Update**

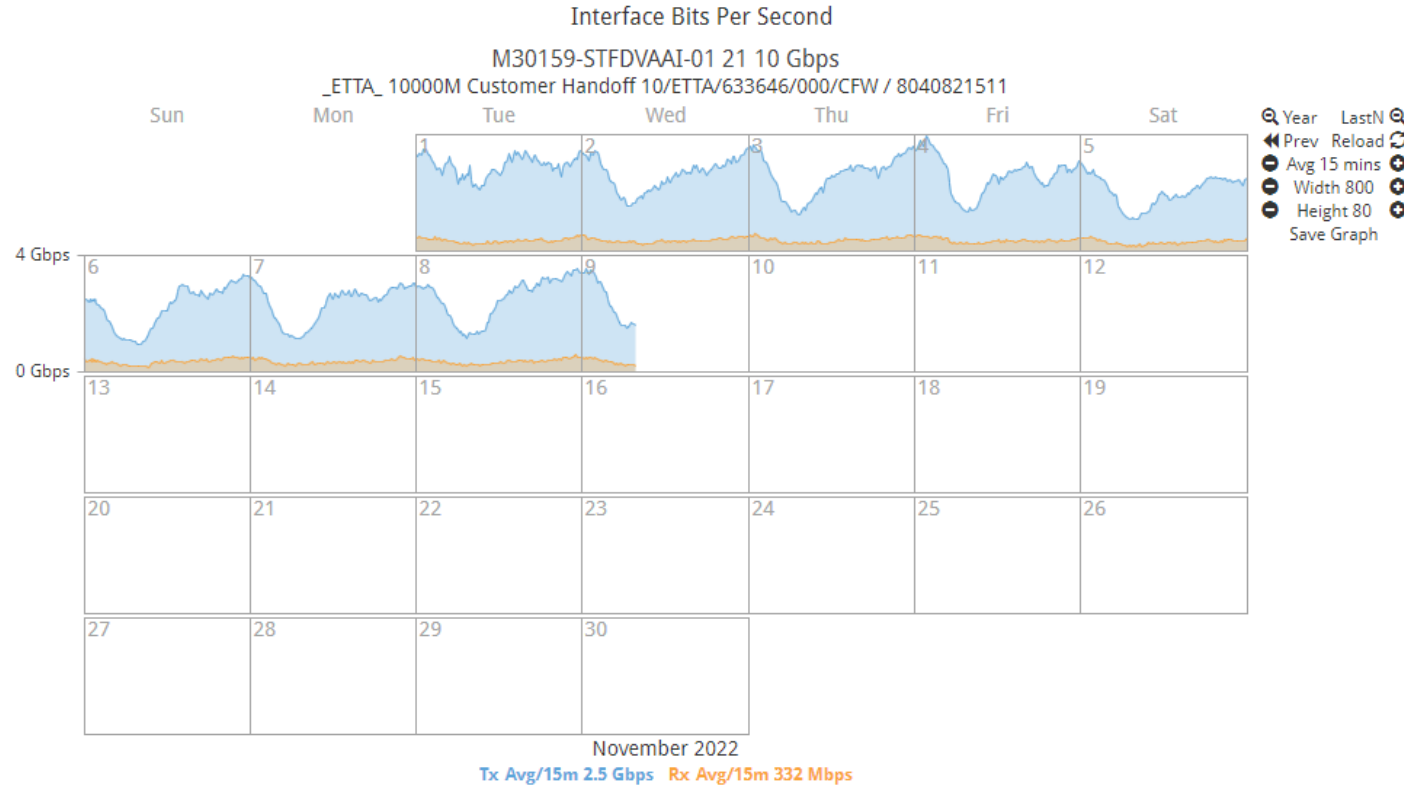
**Maurion A. Edwards, MS, CISM, ITIL  
VSU Chief Information Officer**



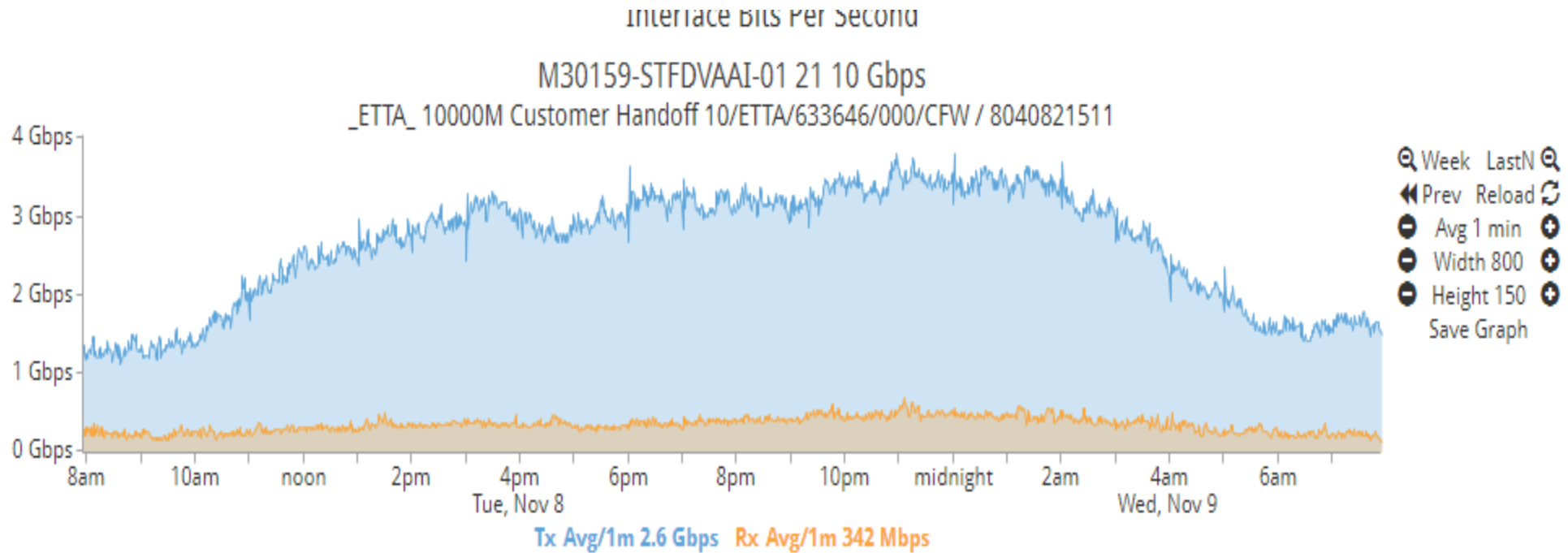
# Student Experience

- SGA Meeting
- Wi-Fi Updates
- Capital Outlay Project
- Newsletter
- Research Network / Internet2

## New Metrics - Daily



## New Metrics - Hour



# Updates

- Strategic Planning
- Governance
- Risk Management
- Intranet
- HR

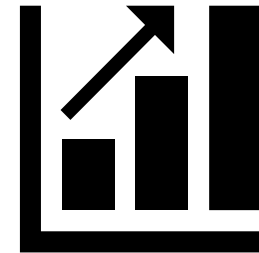
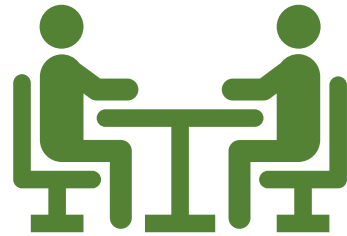
**PPPM =**

People

Process

Partner

Metrics



## Cybersecurity

- Currently implementing Multi-Factor Authentication(MFA) while planning for Zero Trust Security.
- Upgraded Infrastructure and Security Tools to the Cloud.
- Increased Resources on the Security Team.
- Evaluating additional services

# Questions