



Technology Services at Virginia State University

DECEMBER 2018

In 2018, Technology Services continued its mission of advancing technology at the University. Below are some highlights of the accomplishments for the year:

COMPLETED PROJECTS

- ☞ Collegiatelink – Student Engagement Management
- ☞ DocuSign – Digital Transaction Management
- ☞ LiveText – Strategic Planning, Assessment and Institutional Effectiveness application

IN-FLIGHT PROJECTS

- ☞ Chrome River Travel and Expense
- ☞ Cisco Voice Recordings for the University Phone System
- ☞ Courseleaf e-Catalog
- ☞ EAB Educational Efficiency System
- ☞ Human Resources “Reports To” Cleanup
- ☞ Mediat Phase 2 – Public Health Reporting and Immunization Registry

SYSTEM SECURITY & RISK MANAGEMENT

- ☞ Completed the Security Audit for KRONOS Time Management System
- ☞ Completed the Security Audit for the University's Network Infrastructure
- ☞ Completed the Security Audit for Banner, the Student Information System
- ☞ Completed the Annual Incident Management Training and Desktop Exercise
- ☞ Applied Security Patches and System Upgrades to ensure Data Security

STAFF CERTIFICATIONS EARNED

- ☞ Travis Edmonds – Commonwealth of Virginia Information Security Officer Certification
- ☞ Arnechia Washington – Blackboard Transact Administration Certification (BTAC)
- ☞ David Knapp – Aruba Certified Switching Associate (ACSA)
- ☞ Hikaru Smith - Cisco Certified Design Associate (CCDA)
- ☞ Joan Washington CompTia – Security Plus Certification