In 2018, Technology Services continued its mission of advancing technology at the University. Below are some highlights of the accomplishments for the year:

**COMPLETED PROJECTS**
- Collegiatelink – Student Engagement Management
- Docusign – Digital Transaction Management
- LiveText – Strategic Planning, Assessment and Institutional Effectiveness application

**IN-FLIGHT PROJECTS**
- Chrome River Travel and Expense
- Cisco Voice Recordings for the University Phone System
- Courseleaf e-Catalog
- EAB Educational Efficiency System
- Human Resources “Reports To” Cleanup
- Medicat Phase 2 – Public Health Reporting and Immunization Registry
SYSTEM SECURITY & RISK MANAGEMENT
- Completed the Security Audit for KRONOS Time Management System
- Completed the Security Audit for the University’s Network Infrastructure
- Completed the Security Audit for Banner, the Student Information System
- Completed the Annual Incident Management Training and Desktop Exercise
- Applied Security Patches and System Upgrades to ensure Data Security

STAFF CERTIFICATIONS EARNED
- Travis Edmonds – Commonwealth of Virginia Information Security Officer Certification
- Arnechia Washington – Blackboard Transact Administration Certification (BTAC)
- David Knapp – Aruba Certified Switching Associate (ACSA)
- Hikaru Smith - Cisco Certified Design Associate (CCDA)
- Joan Washington CompTia – Security Plus Certification